

# Privacy Policy

If we decide to change our Privacy Policy, we will post those changes on this our website, and/or update the Privacy Policy modification date below.

This Privacy Policy was last updated on **November 22, 2024**.

## Introduction

This privacy policy is part of the Terms of Use for the Safestate Services, and our data protection addendum, which provides information regarding the procedures for collecting, using, and disclosing your personal data. Users can access the Safestate service (the "Service") through the website portal.safestate.com.

In this Privacy Policy, "Device" shall mean any computer, terminal, mobile or other electronic devices, from which you can gain access to the Services and "Personal data" shall mean any data relating to an identified or identifiable natural person. All forms of information (including Personal data) described below are collectively referred to as "data".

## Collecting information

Safestate collect and process Personal data in different ways and for different purposes. Safestate AB, reg. nr. 559285-1959, is the data controller for this processing activity.

## Information provided by the user when registering for the Service.

When you register an account at Safestate.com, you will be asked to submit your Personal data such as your name, and e-mail address. We will also collect billing related information.

## Information collected while using the Service.

When you use the Service, your activity using the Services will automatically be stored. This Information may include the Internet Protocol ("IP") address of your Device, browser type, the web page visited before you came to the Safestate website, information on your search for the Safestate website, identification, numbers associated with your Devices, your mobile carrier, local preferences, date, and time stamps associated with your transactions, system configuration information, metadata concerning your files and other interactions with the Service. We will also collect usage-based activity data (e.g frequency of usage, activated functionality) to create an aggregated analysis of our customers' usage pattern in order to improve the Service.

## How Safestate is processing Personal data

The Personal data that Safestate collects from you will be used for the following purposes.

**Making the Service available to you:** We process your Personal data in order to provide the Service to you, including administering your use, providing reports, personalizing, and improving your experience of the Service and to provide support, updates, information, or other notifications regarding the Service, providing advice on best practice usage and to administer billing and other aspects of our contractual agreement, including dispute resolution. The legal basis for this processing is that it is necessary in order for us to provide you with the Service, which you have requested.

**Improving the Service:** We also process your Personal data to improve the Service by monitoring and analysing your use. The legal basis for this processing is that it is necessary for our legitimate interest in developing the Service.

**Customized advertising and direct marketing:** We may also use your Personal data to send customized advertising, event invitations and other commercial communications. The legal basis for this processing is that it is necessary for our legitimate interest in maintaining good customer relations. You may at any time unsubscribe from any of these activities.

**Results:** Your use of the Service will generate reports containing Information regarding your website. All reports generated as part of the Service will be stored by Safestate for the purpose of making the reports available to you. The reports may be deleted by you at any time. A report could include Personal data if the Service gets access to it during security testing. Safestate act as a data processor in these events, and thus not as a data controller.

## For how long do we process your Personal data?

If you have entered into an agreement with us where we provide the Service, we will process your Personal data during the term of our agreement and for a period of up to 3 months thereafter. After such period, we will anonymize or delete your Personal data.

After account deactivation or a deletion request, your Personal data will be retained for up to 3 months as part of back-up procedures.

Notwithstanding the above, we may keep certain Personal data for a longer period if necessary, in order to comply with applicable law (including book-keeping requirements), or, in the event of a legal dispute, for the time necessary for the legal process. If so, we will not use your Personal data for any other purposes.

Report data has a standard retention time of up to 3 months.

## **Sharing of Personal data**

### **Sub-processors**

To provide the Safestate service to you we use a number of Sub-processors for your Personal data. This includes technology providers, financial service providers, administrative systems. They will receive Personal data based on the need for the performing of their task. A full list of Sub-processors is included in our data protection addendum .

### **Non-private or Non-Personal data**

Safestate may disclose, and make public, aggregated, anonymized information, such as usage statistics of the Service.

### **Legally required disclosure**

Safestate will not disclose the customer's data to law enforcement except when instructed by you or where it is required by law. When governments make a lawful demand for customer data from Safestate, Safestate strives to limit the disclosure. Safestate will only release specific data mandated by the relevant legal demand.

### **Transfer of Personal data**

Safestate does not sell, trade, or otherwise transfer to outside parties any personally identifiable information.

This does not include trusted third parties or subcontractors who assist us in operating our website, conducting our business, or servicing you. Such trusted parties may have access to personally identifiable information on a need-to-know basis and will be contractually obliged to keep your information confidential.

### **Your rights as a data subject**

#### **Changing or deleting your Information**

You may review, update, correct or delete the Personal data provided in your registration or account profile by changing your "account settings". In some cases, Safestate may retain copies of your Personal data if required by law.

#### **Access to information**

You are entitled to obtain information about your Personal data stored and handled by Safestate at no cost by contacting Safestate support.

#### **Object processing**

You may decline to share certain Personal data with us, in which case we may not be able to provide you some of the features and functionality of the Service. You are always able to opt out from commercial communication.

#### **Restriction of processing**

You may under certain circumstances request from us to restrict the processing of your personal data. Please note that this right is not unconditional. Therefore, an attempt to invoke the right might not lead to action from us.

## **Data portability**

You may request a copy of the Personal data that we have stored about you by sending a request to Safestate.

## **Shared accounts**

If you have a shared Safestate account, your administrator may be able to; access Information in and about your shared account, restrict, or access Information that you have provided or that is made available to you when using the account, and control how your shared account may be accessed or deleted.

## **Security**

Safestate will take adequate technical and organizational security measures to ensure that your Personal data is not misused, lost, or unlawfully accessed. If you have any questions about security regarding the service, you can contact Safestate at support@Safestate-SAF-v2.

## **Client data**

Since Safestate do not collect or determine the use of such Personal data contained in the Service by you as a client, or that is created automatically as part of you using the Service ("Client data"), Safestate should not be considered a data controller for such Client data and does not have the associated responsibilities under the European Union's General Data Protection Regulation (Regulation (EU) 2016/679).

## **Web browser cookies**

Our Site may use cookies to enhance User experience. Users web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

## **Terms of Service**

Please also visit our Terms of Service section establishing the use, disclaimers, and limitations of liability governing the use of our website.

## **Complaint**

You may at any time lodge a complaint with the supervisory authority regarding Safestate collection and processing of your personal data. In Sweden, you can lodge a complaint with the Swedish supervisor authority.

## **Contact**

If you have any questions about this Privacy Policy, please contact Safestate.